

# TESTIMONIALS | J ALAN CONSULTING



## OUR SERVICES

### STRATEGY and OPERATIONS

We have worked through all layers and levels of an organization, making it second nature for our team to translate a strategy into operations.

### OPERATIONAL EXCELLENCE

We have decades of Operational Excellence, Total Quality Management (TQM), Lean and Six Sigma Experience. We roll up our sleeves to help your company's team members achieve success in process and quality objectives.

### FRACTIONAL LEADERSHIP

We are able to serve your organization in leadership roles. It may be a need for just a few hours a week or month to larger engagements.

### COACHING

We will work with you 1:1 to propel your career and life forward.

## STRATEGIC PLANNING

*"I frequently worked with Jonathan on many different initiatives and found him to be a superior leader and a pleasure to work with.*

*He is very skilled at strategic planning, reporting, and analysis as well as continuous improvement bench-marking to the tactical level.*

*Jonathan has the rare ability to digest large amounts of diverse information and data points, and then present them in a cohesive way so that everyone can understand it. Jonathan is also adept at project, program, and portfolio governance."*

## C-LEVEL VALUE

*"I have had the honor of working with Jonathan on numerous IT continuous improvement and IT cost to serve initiatives. Jonathan's intuition for grasping business issues, forming innovative methods for collecting meaningful data, and his passion for translation data into meaningful information is extraordinary (best I have seen).*

*Jonathan's most remarkable trait is his adept ability to deliver value to all levels of the organization. He understands his audience and works tirelessly to ensure meaningful information resonates with all interested parties, from front line service owners to C-level executives.*

*My work with Jonathan over the years has consistently produced valued results, from bringing non-compliant processes back into compliance or finding innovative ways to make processes more cost effective."*

## OPERATIONAL EXCELLENCE

*"Jonathan is a strong servant leader who consistently demonstrated his abilities to lead strategic planning, continual improvement, and reporting and analytics efforts.*

*His unique skills and talents were often called upon when complex initiatives and/or ideas needed to be simplified and communicated to executives succinctly.*

*He is skilled at working with leaders to establish KPI's that align with business outcomes and are measurable. His background in manufacturing and lean principles are evident in the way he approaches initiatives.*

*Jonathan not only gets the job done, but more importantly he does it with integrity and respect for others."*